

If you spot anything Fishy – Report it!

Whistle Blowing a vehicle to shared responsibility

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Agenda

- **Who is Jenkins Freshpac Systems?**
- **Why Whistle blowing?**
- **A quick review of process**
- **Where to Next ?**

INNOVATIVE SOLUTIONS



LEADING THE WAY

We're proud to consistently provide innovative end-to-end packaging solutions for New Zealand's fresh produce industry.

Our Journey So Far

5
LOCATIONS

60
STAFF

130+
YEARS

FAMILY
OWNED

LEADING THE WAY

We're proud to consistently provide innovative end-to-end packaging solutions for New Zealand's fresh produce industry.

Our Compliance Programme

BRC

GLOBAL
PACKAGING
STANDARD

Transitional
Facility
40 FCL/Year

ISO
9001

ISO
45001
in progress

LEADING THE WAY

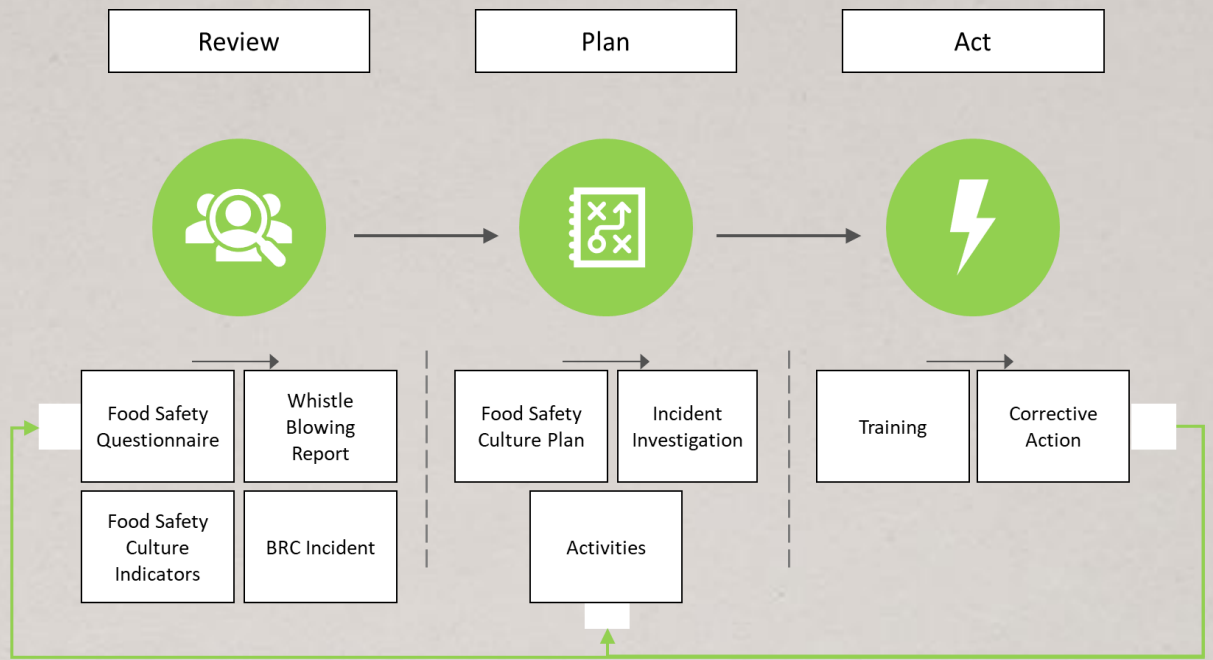
We're proud to consistently provide innovative end-to-end packaging solutions for New Zealand's fresh produce industry.



Food Safety Culture



Creating a more inclusive and shared
sense of responsibility for food safety



Food Culture Assessment & Plan

- Food Safety Questionnaire to all staff – 82% response rate!
- Simple 13 questions based on FSANZ guidance
- Review of Food Safety Culture Indicators in four axes of
 - People, Purpose, Process, Proactivity as required by BRC



5. I know how to report any concerns I have about food safety

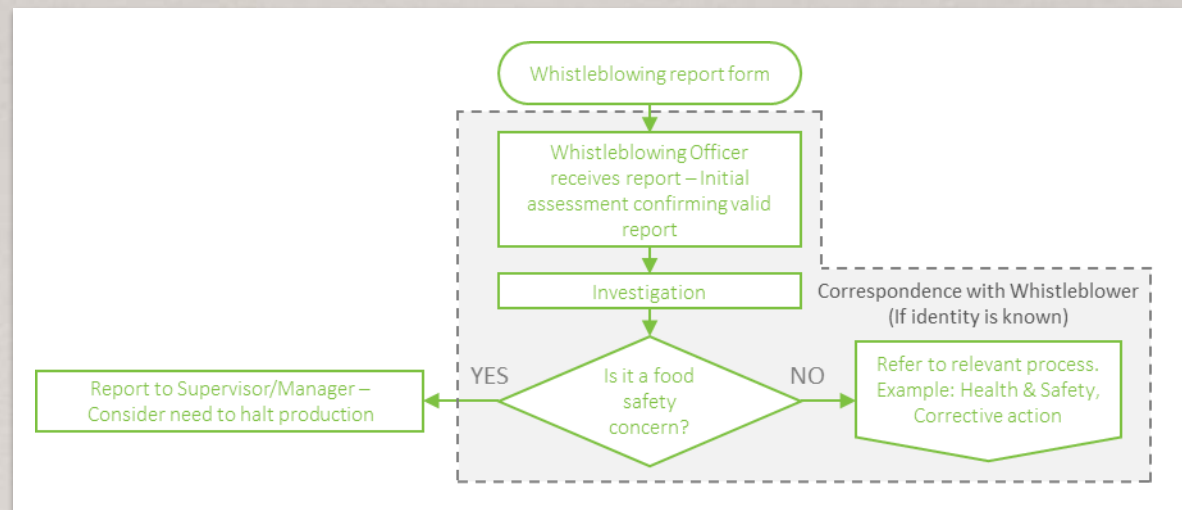
1 2 3 4 5
Strongly Disagree ☒ ☐ ☐ ☐ ☐ Strongly Agree



Reporting concerns

- Our average scores ranged from 3.2 to 4.5
- Knowing how to report concerns was relatively low score across all teams
- Decision to implement a Whistle Blowing Process
- Supports multiple programs
 - Food Safety
 - Health and Safety
 - Bio Security
 - Overall staff engagement





Implementation process

- Create Policy
- Create Report
- Assign Team



QR91 Whistleblowing Report Form

Jenkins Freshpac Systems Ltd is committed to providing an environment where our employees feel empowered to speak up when they see an activity or behaviour they feel is wrong or does not match our values or processes. Please use this form to report any suspected misconduct or violation of laws or regulations. Once completed this form will be sent directly to the whistleblowing officer.

Whistle blowing form

- Do you wish to remain anonymous? YES/NO
- What would you like to report?
 - Misconduct / Improvement / bullying (links to another form)
- What team would this effect? (Drop down)
- Describe the task, activity, situation, object, or item that you think we could improve. (Free Text)
- What changes would you suggest? (Free Text)
- How much do you think this would cost? (Free text)





JENKINS
FRESHPAC SYSTEMS

<https://forms.office.com/r/ha3MkqidCL>



*This might not work on older devices. If it's not working, you can get QR scanning apps on Google play or the app store.



STEP 1 Open Camera app*



STEP 2 Point Camera at QR code
& Press link that pops up

STEP 3 Complete the
Whistleblowing report

See something wrong?
Let us know.

Our training video




Where to from here

- Launched in July
- No formal reports from system to date
- But increase in informal conversations - leading to improvements
- Reminding in various other forums
- We will do a reminder toolbox in 6 months
- Look for increased score in Food Safety Culture Review



QR91 Whistleblowing Report Form

 Thanks!

Your response has been submitted. A whistle blowing officer will be in touch shortly.

[Submit another response](#)

